



Eligibility, Enrollment and Member Management

Our Eligibility, Enrollment and Member Management solutions offer end-to-end capabilities for onboarding and management of Medicare Beneficiaries.

Features



Compliant with Medicare and Medicare-specific processes



Automated TRC processing



Automated creation and fulfillment of all member correspondence including ANOC, Letters, Welcome Kit, ID Card, HRA, AOR in compliance with CMS guidelines



Real-time and batch mode eligibility checks through CMS (BEQ).



Ability to intake from multiple sources via online, paper, 834 EDI, OEC, custom format



Available on desktop and mobile interfaces



HIPAA-compliant hosted solution



Audit functionality support



Statutory and Ad hoc reporting with dashboard



Seamless interface with premium billing



Benefits



Improves turnaround time for applications



Improves care for Medicare members



Improves first pass and rate of acceptance and reduce denials through automated business rules



Enables data-driven decision making via advanced analytics, thereby enabling better star ratings



Our Other Solutions



Premium Billing



Claims Adjudication



Encounter Data Processing System (EDPS)



Utilization Management



Provider Portal



Customer Service Management



Appeals, Grievances and Complaint Tracking Module



Member House



Provider Villa





Transforming Healthcare

For more information on our products and services, please reach out to:

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